

Tea Leaves & Reads Festival Event

Ticket Terms & Conditions

Thank you for your interest in purchasing a ticket for the **Tea Leaves & Reads Literary Festival** on the **27th and 28th September 2025**. Before you proceed, we recommend that you review the following event Terms & Conditions.

1. Check your ticket at the time of purchase and contact us immediately if there is a mistake. We cannot be held responsible for any tickets that are lost, stolen or destroyed. Tickets are in the form of email confirmation when you purchase and must be retained to show as proof of purchase on the day. In purchasing a ticket, you are agreeing for your email and name to be retained and used for event communications.
2. The price of the ticket includes any appropriate and applicable taxes and booking fees.
3. If purchasing a ticket to pay in instalments, each instalment is non-refundable. Should the purchaser fail to settle the balance by 2nd August 2025 tickets will be voided.
4. Once an order is placed for a ticket online, no return or refund of the price of the ticket is available. Tickets are non-refundable. Please note that there may be circumstances beyond our control that mean a listed Author cannot attend. In the unlikely event of this happening, no refunds, either partial or full, will be given. In the unlikely event of full cancellation, Tea Leaves & Reads will initially transfer tickets to a new date. A refund will be given if an alternative date cannot be found.
5. Tickets may be transferred, but you will need to contact us and let us know the order number and the new attendee's name.
6. Tea Leaves & Reads reserves the right to refuse admission to the event where there are health and safety concerns relating to the ticket holder. Tea Leaves & Reads also reserves the right to request any person to leave the premises should there be concerns. All ticket holders must comply with the Terms & Conditions and health and safety instructions given by event organisers.
7. To the fullest extent permitted by applicable laws, Tea Leaves & Reads hereby excludes liability for any claims, losses, demands, or damages of any kind whatsoever with respect to parking, the website, any tickets supplied, and any events attended. This includes, without limitation, direct, indirect, incidental, or consequential losses or damages, whether arising from loss of profits, loss of revenue, loss of data, loss of use, or otherwise — and whether or not Tea Leaves & Reads has been notified of the possibility of such loss. The foregoing will apply however such claims, losses, or damages should arise.
8. Every transaction shall be deemed performed in the UK. UK law shall govern every aspect of contractual agreement concerning purchases made from this website.

7. The information contained within the website and Terms & Conditions is correct at time of being published. We reserve the right to make alterations where necessary and are not liable for any subsequent omissions.
8. Please email us events@tealeavesandreads.co.uk for any questions or queries.